

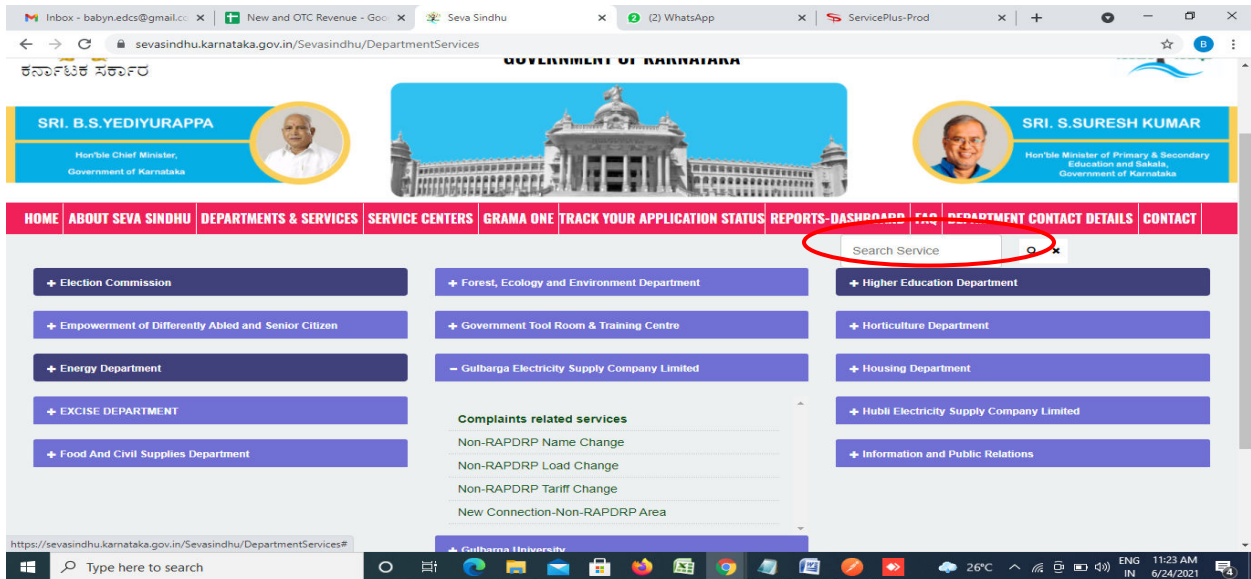
ಗುಲ್ಬರ್ಗಾ ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ
Department of Gulbarga Electricity Supply Company Limited
ದೂರು ಸೇವೆಗಳು

Application for Complaints related services

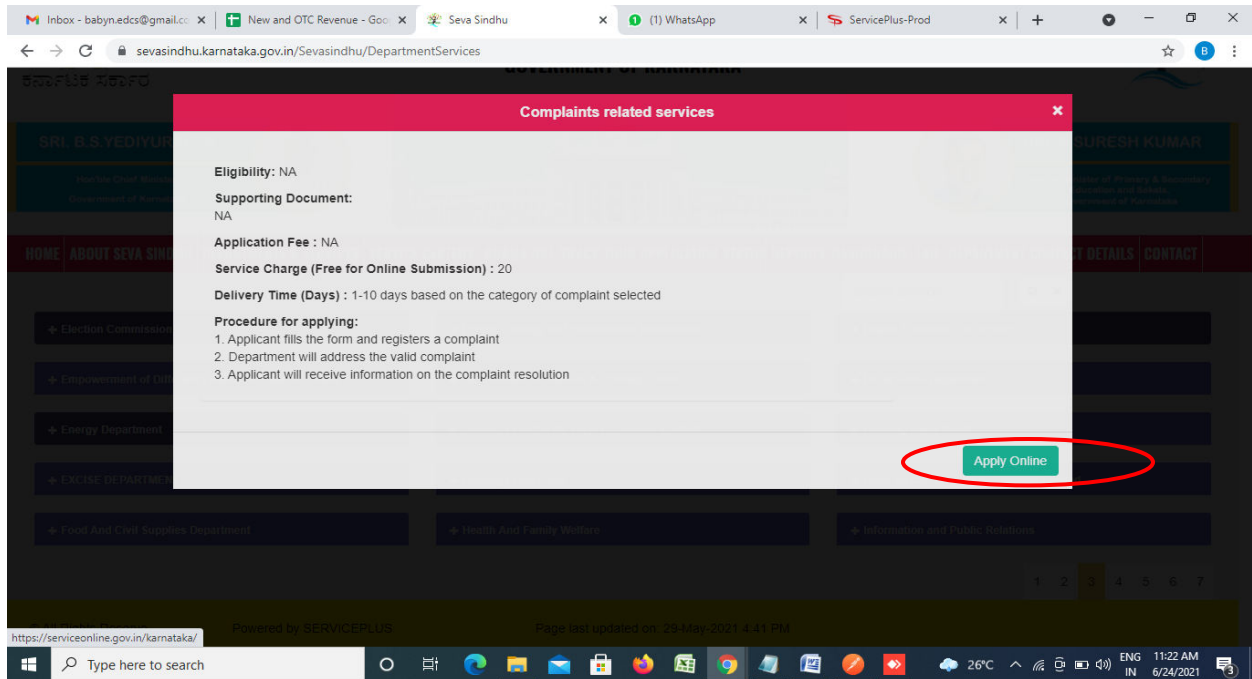
Step 1: Go to sevasindhu.karnataka.gov.in website and click on **Departments & Services**



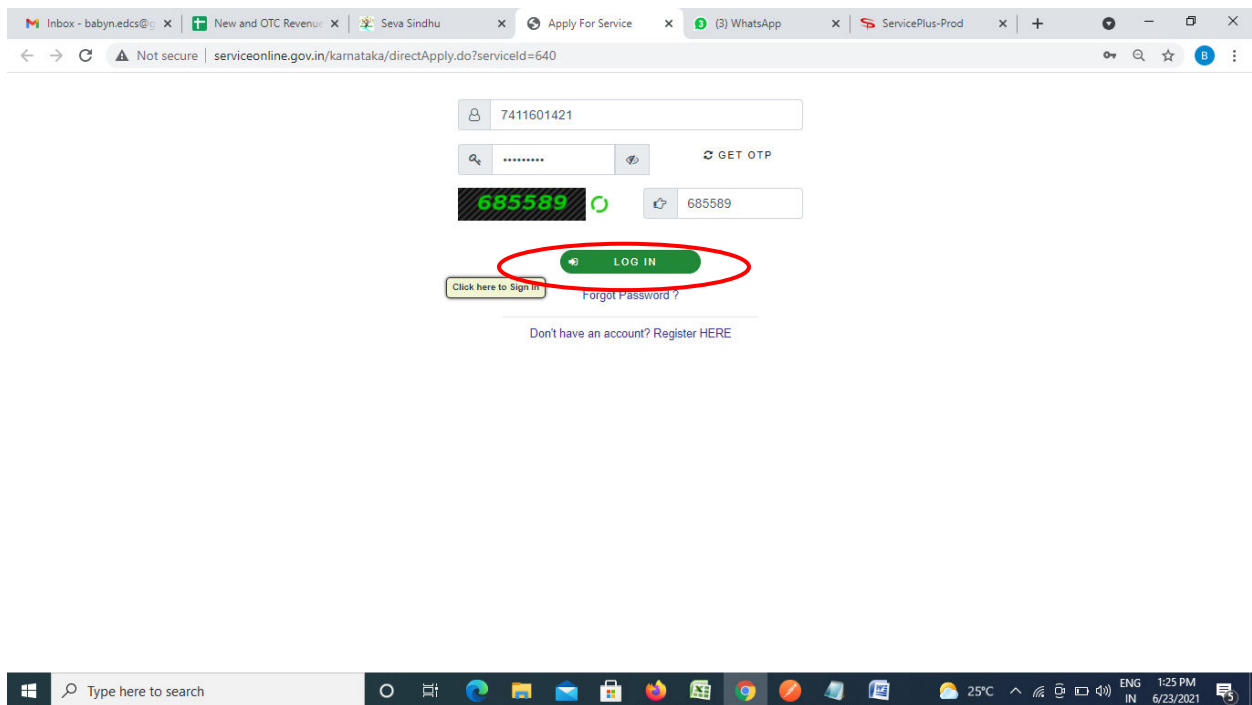
Step 2: Click on Gulbarga Electricity supply companyLtd and select Application for Complaint Related Services. Alternatively, you can search for Complaint related service in the search option



Step 3 : Click on Apply online



Step 4: Enter the username, password/OTP, captcha and click on Log In button



Step 5: Fill the Applicant Details

The screenshot shows a web browser window with the URL <https://serviceonline.gov.in/karnataka/renderApplicationForm.do>. The page title is "Gulbarga Electricity Supply Company Limited" and the main heading is "Application to register complaints". The form is titled "Application Details/ಅರ್ಜಿ ವಿವರಗಳು" and contains the following fields:

Field	Value
Account No./RR Number/ಖಾತೆ ಸಂಖ್ಯೆ / ಆರ್ ಆರ್ ಸಂಖ್ಯೆ	<input type="radio"/> Account No/ಖಾತೆ ಸಂಖ್ಯೆ <input checked="" type="radio"/> RR Number/ಆರ್ ಆರ್ ಸಂಖ್ಯೆ
RR Number/ಆರ್ ಆರ್ ಸಂಖ್ಯೆ	77979FF
Division/ವಿಭಾಗ	RAICHUR
Sub Division/ಉಪ ವಿಭಾಗ	DEODURGA
Section/ತಾಪೆ	Jalahalli
Category/ವರ್ಗ	E - Enquiry
Sub Category/ಉಪ ವರ್ಗ	Enquiry
Consumer Mobile No/ಗ್ರಾಹಕ ಮೊಬೈಲ್ ಸಂಖ್ಯೆ	9087686986

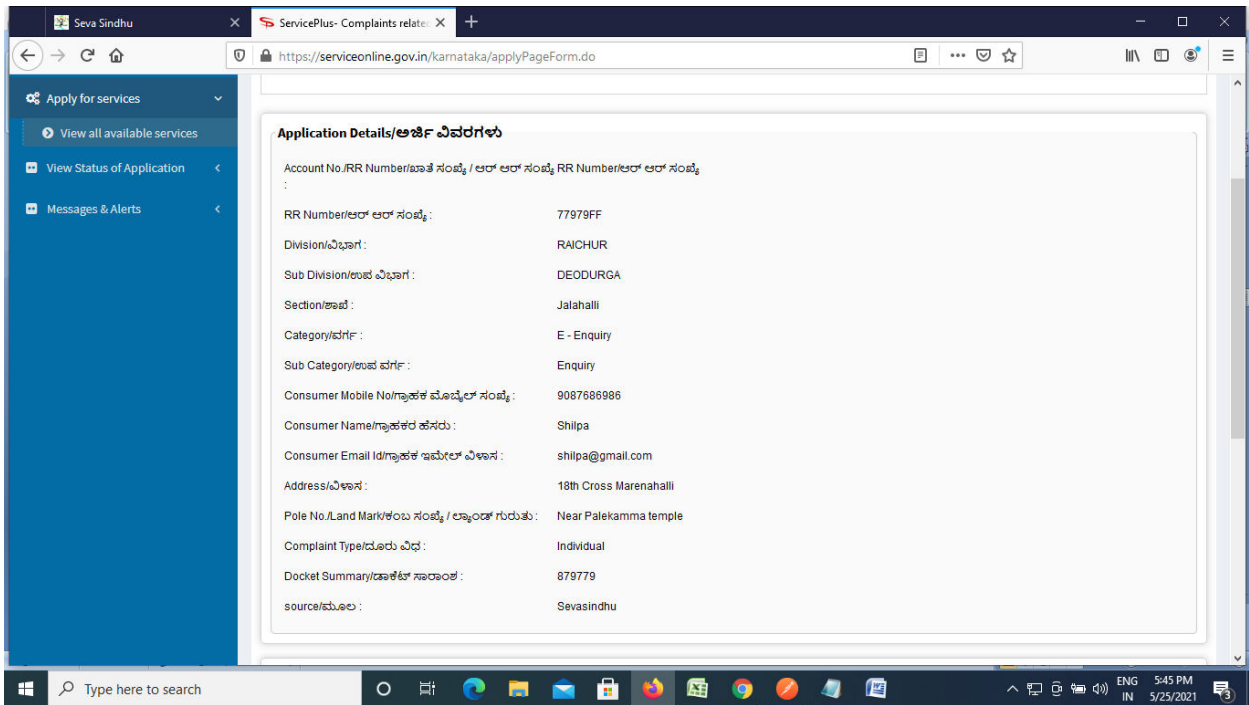
Step 6: Verify the details. If details are correct, Enter the Captcha & Submit

The screenshot shows the application form at the "Word verification" step. The form contains the following fields:

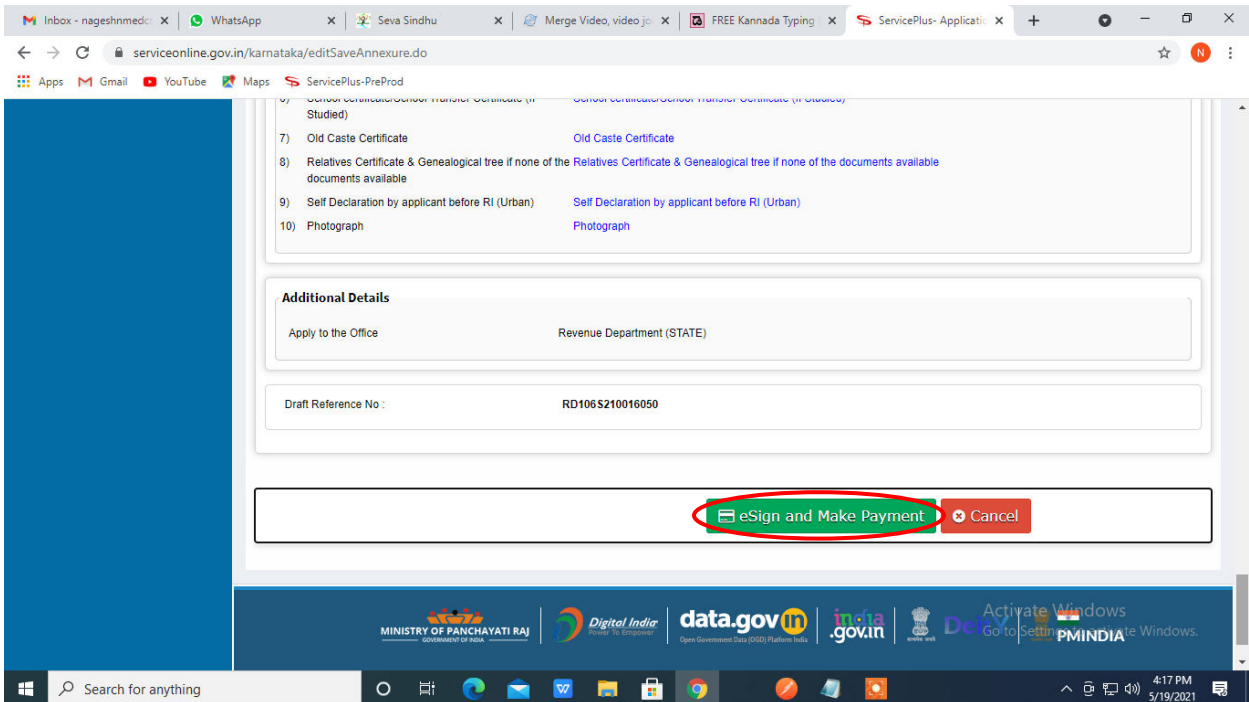
Field	Value
Pole No./Land Mark/ಕಂಬ ಸಂಖ್ಯೆ / ಅಂಡ್ ಗುರುತು	Near Palekamma temple
Complaint Type/ದೂರು ವಿಧ	Individual
Docket Summary/ಡಾಕ್ಯುಮೆಂಟ್ ಸಂಖ್ಯೆ	879779

The word verification section displays the number "998791" and a green circular icon. Below it, a text input field contains "998791". At the bottom of the form, there are four buttons: "Draft", "Submit", "Close", and "Reset". The "Submit" button is highlighted with a red circle.

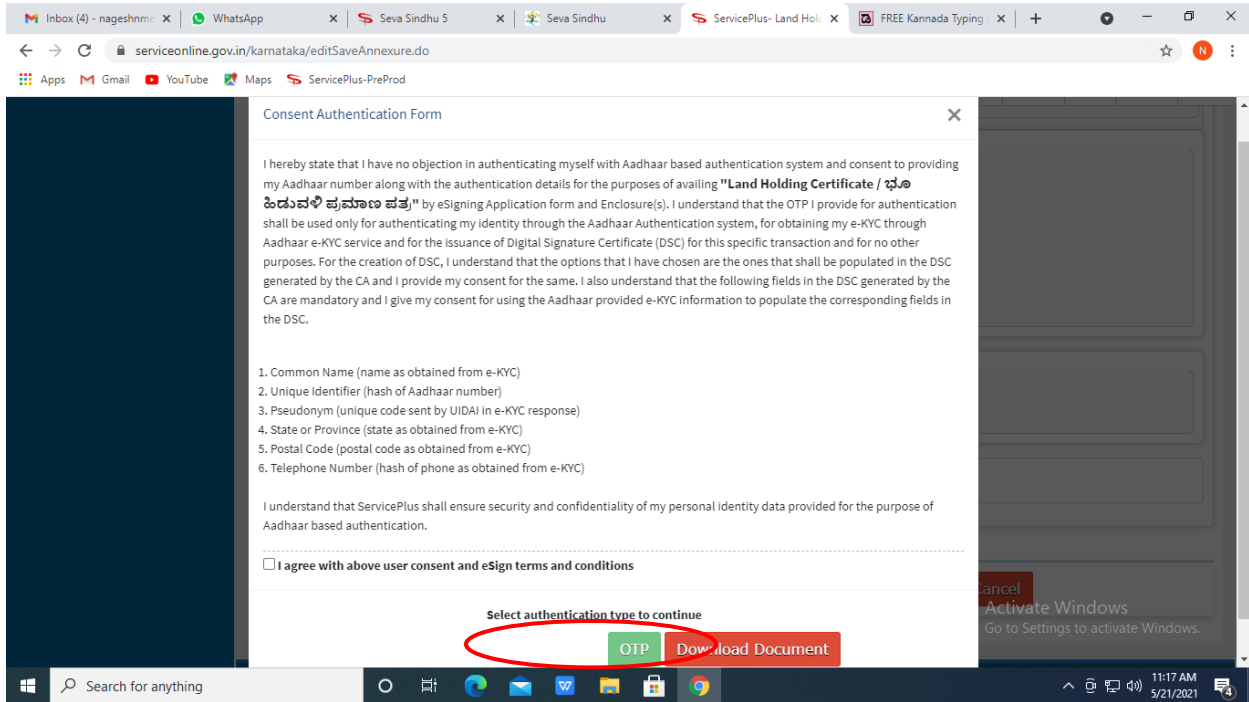
Step 7: A fully filled form will be generated for user verification. If have any corrections, Click on **Edit** option otherwise Proceed to attach annexures.



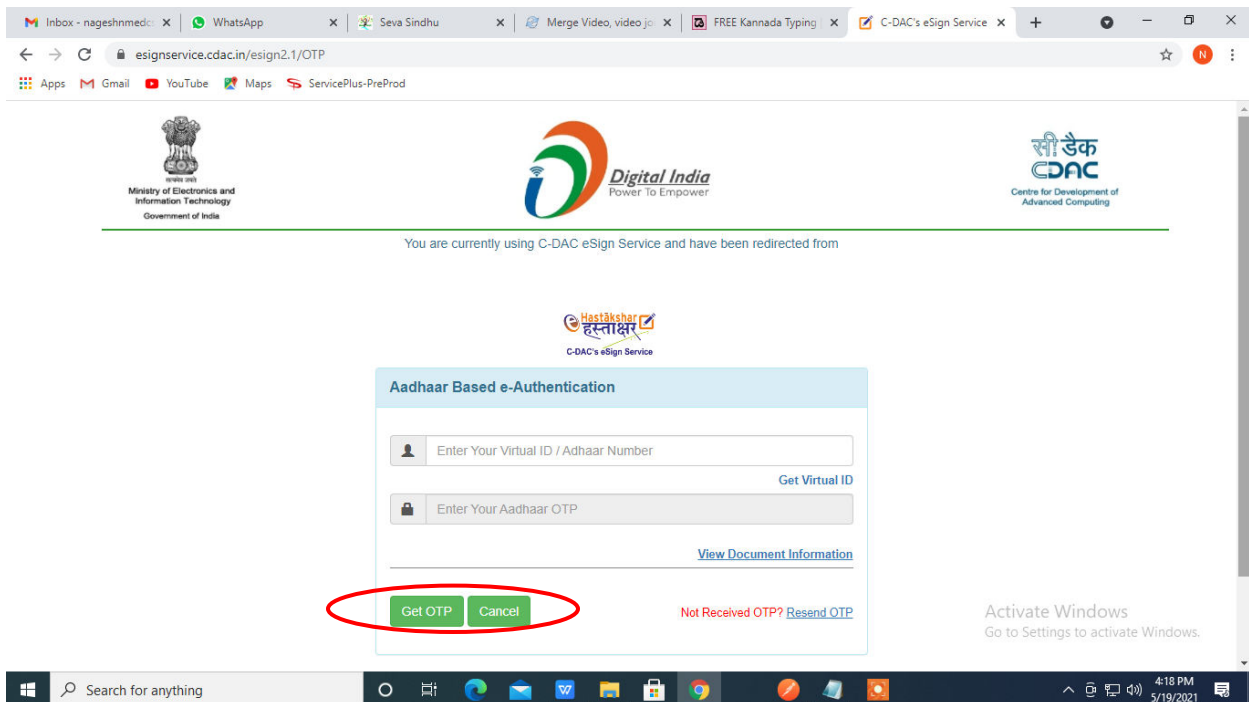
Step 8 : Click on **eSign & Make Payment** to proceed.



Step 9 : Click on I agree with above user consent and eSign terms and conditions and Select authentication type to continue and click on **OTP**.



Step 10 : Enter Aadhar Number and click on get OTP



Step 11 :Enter OTP and click on Submit

The screenshot shows a web browser window with the URL `esignservice.cdac.in/esign2.1/OTP`. The page features logos for the Ministry of Electronics and Information Technology, Digital India, and CDAC. A message states: "You are currently using C-DAC's eSign Service and have been redirected from". Below this is the "Hastakshar" logo and "C-DAC's eSign Service". The main form is titled "Aadhaar Based e-Authentication" and contains the following fields and elements:

- Aadhaar Number: `472245377750` (with a "Get Virtual ID" link)
- OTP: `*****`
- Consent: I have read and provide my [consent](#) (with a "View Document Information" link)
- Buttons: **Submit** (circled in red) and **Cancel**
- Link: [Not Received OTP? Resend OTP](#)

The Windows taskbar at the bottom shows the time as 4:19 PM on 5/19/2021.

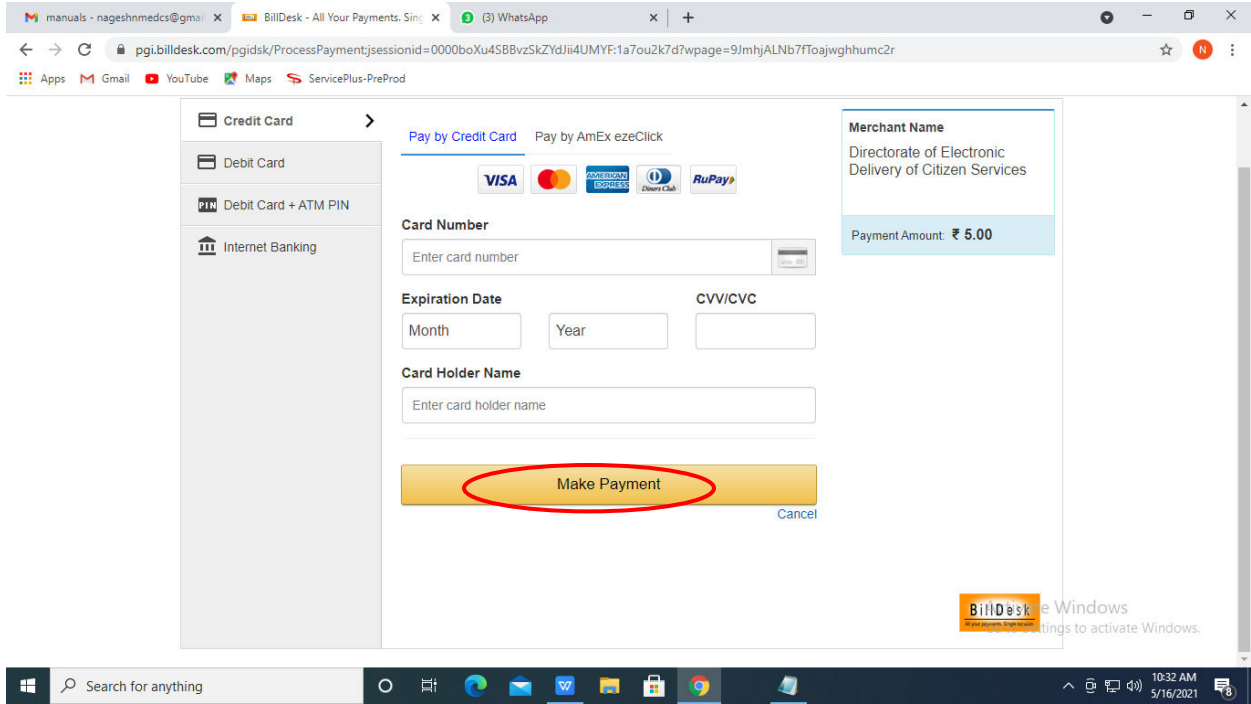
Step 12 : Select the Mode of Payment and click on Make Payment to proceed

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/proccedToPayment.do?OWASP_CSRFTOKEN=435M-IJDE-AI6F-17LP-IDIY-JJSH-2HGT-PRA2`. The page features the ServicePlus logo and the Government of India emblem. The user is logged in as Venugopal S N. The main form is titled "PAYMENT DETAILS" and "APPLICATION FOR DUPLICATE DEGREE CERTIFICATE". It contains the following information:

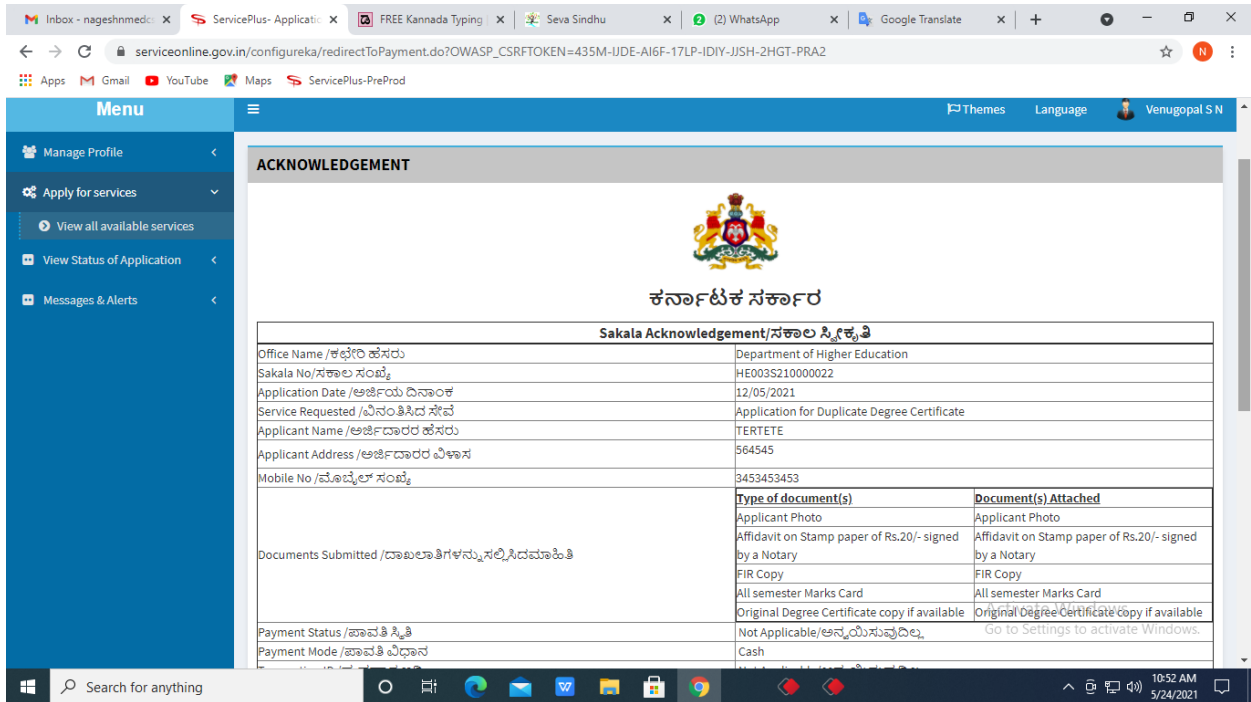
- Mode Of Payment: Paytm Bill Desk Payment Cash
- Application Fee: 1845.0
- Total Amount to be paid (in Rs.): 1845.0
- Receipt No. *: `df`
- Payment Date *: `12/05/2021` (with a calendar icon)
- Footer: (Select last 20 days from current date)
- Buttons: **Make Payment** (circled in red), **Reset**, and **Cancel**

The Windows taskbar at the bottom shows the time as 10:51 AM on 5/24/2021.

Step 13 : Select preferred payment method (Credit Card/Debit Card/Internet Banking), enter the required details and click on make payment



Step 14 :After payment is successful, acknowledgement will be generated. Acknowledgment consists of applicant details, application details and the payment details for applicant's reference.



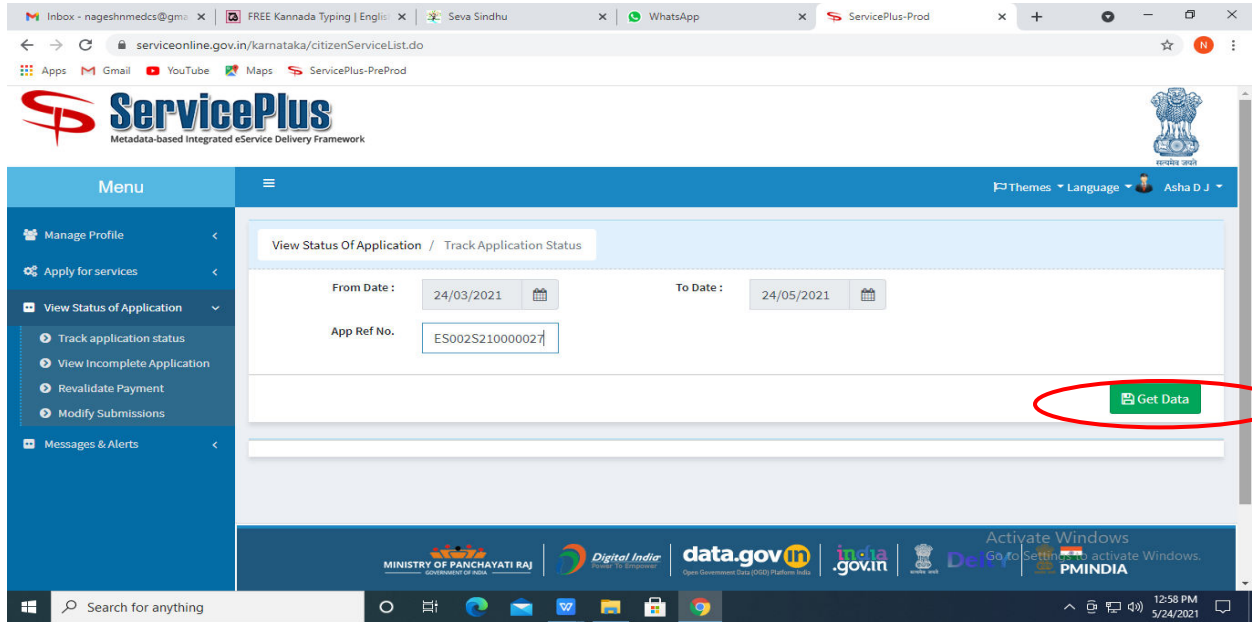
Step 15 : To download the certificate, go to the sevasindhu.karnataka.gov.in and click on **Registered Users Login Here**

The screenshot shows the homepage of the Seva Sindhu portal. At the top, there are navigation links for 'User Manual' and 'Video Manual'. Below that, a purple banner displays the Call Center Number: 8088304855 / 6361799796 / 9380204364 / 9380206704 - 9AM TO 6PM (Except Government Holidays). The main content area features three large buttons: 'RAISE YOUR COMPLAINT' (teal), 'NEW USERS REGISTER HERE' (blue), and 'REGISTERED USERS LOGIN HERE' (teal), with the latter being circled in red. Below these are sections for 'CHECK YOUR APPLICATION STATUS FOR REVENUE DEPARTMENT' with an input field for 'Enter Application No.', 'NUMBER OF TRANSACTIONS' showing '11085456', and 'WHAT'S NEW' with a list of updates. The footer includes a yellow bar with 'Help | Feedback form | Sevasindhu Video Manual | Page last updated on: 11-June-2021 3.00PM | Website visitor count is 3 8 7 6 1 5 0 7 | Site Map | Website policy' and a Windows taskbar at the bottom.

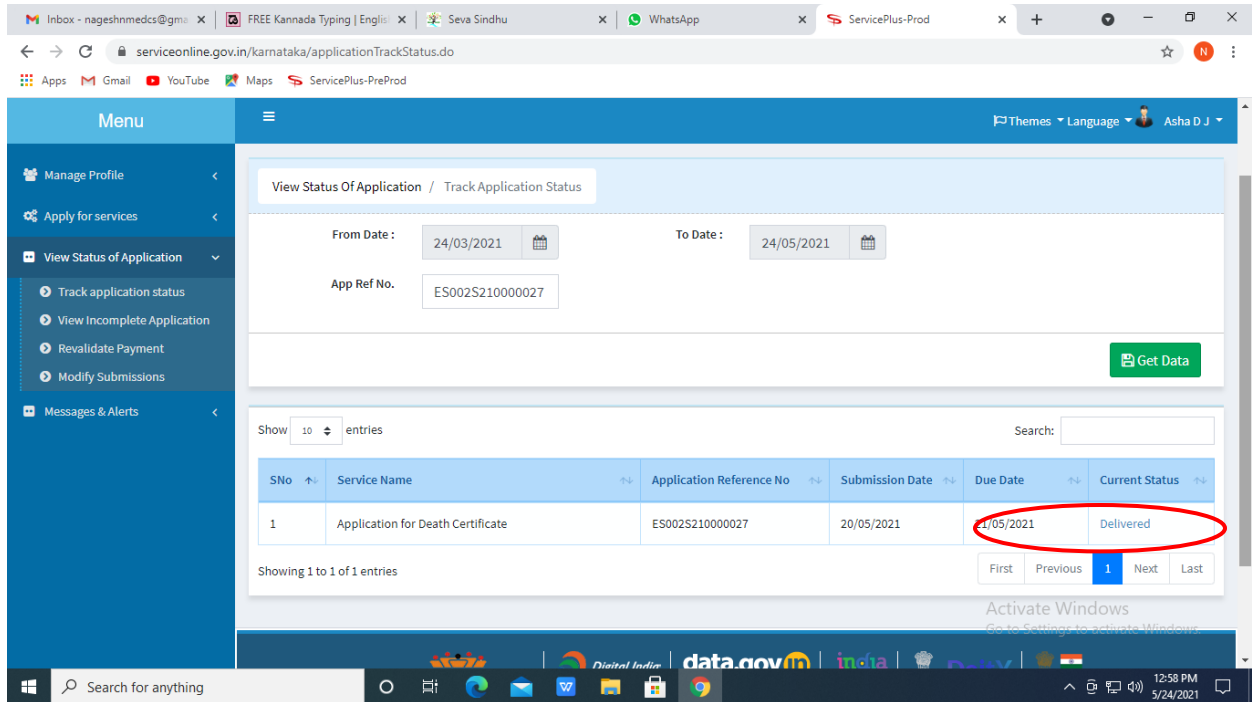
Step 16 : Once the login page is open, enter your username, password/OTP, captcha and click on **Submit**.

The screenshot shows the login page of the Seva Sindhu portal. The header features the Karnataka state emblem and the text 'ಸೇವಾ ಸಿಂಧು SEVA SINDHU' and 'ಸೇವಾ ಸಿಂಧು' with a tree logo. The main content area is divided into two columns: 'Apply for Service' and 'Check Your Application Status'. The 'Apply for Service' column contains a form with a username field (9611106670), a password field, a 'Get OTP' button, a captcha field (552519) with a 'Type here' input and a refresh button, and a 'Submit' button circled in red. Below the form are links for 'Forgot Password', 'New user? Register here', and 'Know Your Eligibility'. The 'Check Your Application Status' column has dropdown menus for 'Select Department' and 'Select Service', an 'Enter your Application ID' field, and a 'Check Status Now' button. The footer includes '© All Rights Reserved', 'Powered by SERVICEPLUS', and a Windows taskbar at the bottom.

Step 17 :Click on **View Status of Application** --> **Track application status**. Enter Application Reference Number (you can refer to Acknowledgment/SMS to get Application Reference Number) and click on **Get Data**.



Step 18 : Check Current Status of the application. If it is delivered, Click on **Delivered**.



Step 19 :Under Issue Document(s), click on **Output certificate**

ServicePlus
Metadata-based Integrated eServices

Menu

- Manage Profile
- Apply for services
- View Status of Application
 - Track application status
 - View Incomplete Application
 - Revalidate Payment
 - Modify Submissions
- Messages & Alerts

Status of Application

Application Reference Number : ES002S210000027

Name of the Service : Application for Death Certificate

Applied By : Asha D J

Application due Date : 21/05/2021

S.No.	Task Name	Form Details	Issued Document(s)	Status	Remarks
1	Application Submission	View	Acknowledgement	Completed	NA
2	Push application data to DB	NA	Nil	Forwarded	View
3	Callback Webservice	NA	Output Certificate	Delivered	View

Showing 1 to 1 of 1 entries

Close

Step 20 : Complaint Related services Certificate will be downloaded. You can print the certificate if required.

WPS Office

Application for...gree Certificate | User Manual - Death Certificate | HE003S210000023.pdf

Menu | Home | Insert | Comment | Edit | Page | Protect | Tools

Hand Tool | Select Tool | Edit Text | Edit Picture | PDF to Office | PDF to Picture | Annotate | 75% | 1/1 | Auto Scroll | Read Mode | Background | Screen Grab | Find | Highlight | Note

Mangalore University

No: HE003S210000023
Date: 24/05/2021

Sub: Approval of Issue of Duplicate Degree Certificate

We are pleased to inform you that the Duplicate Degree Certificate HE003S210000023 has been dispatched to your mailing address provided to the University

The Dispatch details are as follows:

Courier Name / Post:let
Dispatch Date:24/05/2021
Tracking ID :test
Website address of the Courier / Speed Post:es
For any clarification please contact us.

Date :24/05/2021

Registrar

Test Data - Test Data